BillingPlatform

Markley

Customer Spotlight

About Markley

Markley Group is a premier provider of mission-critical data center services including colocation, connectivity and cloud services. Markley offers a complete set of infrastructure services that include storage, computing, data protection and disaster recovery services. To manage usage-based rates and the complex calculations required, Markley needed to replace their outdated manual processes with a complete billing solution.

Markley's Business Objectives

- Support usage-based billing with complex pricing and rating capabilities
- Provide consolidated invoicing with customized location-based rating for various contracts
- Automate the entire billing process for rapidly growing business

BillingPlatform's Solution

- Quickly and easily process complex usage data in a single solution
- Automate invoicing to dramatically reduce billing time
- Provide accurate revenue and product reports to identify trends in customer behavior

Markley's Outcomes and Results

✓ Streamline production with automated custom invoicing, tailored for cloud billing

✓ Reduce billing from days to hours with automated and accurate data

BillingPlatform Portfolio

| Billing | Financial Management | Revenue Recognition | Payments | Collections | Customer Portal |