#### **BillingPlatform Customer Portal**

# Empower Customers with Self-Service Capabilities

## 24/7 access from a computer, tablet or mobile device

BillingPlatform's self-service customer portal empowers B2B customers with a seamless, convenient way to manage payments. Customers can make payments, securely store information, and update payment preferences—all in one easily accessible online portal.

### **Manage Accounts**

Give customers on-line & real-time access to:

- Account information
- Invoices
- Past payments
- Credits
- Refunds
- Current balances
- Update billing information
- Update payment method

\$101.00 Due date: 11/04/	NCE	\$-165.31 Date: 12/29/2020	0	AUTO PAYMENT No payment method defined	3
Make a paymer	_	Date: 12/29/2020		BillingPlatform	
ransaction Hist	tory		CURRENT BALANCE \$101.00		
u •	🔽 Invoices 🔽 Payments 🔽 C	redits 🔽 Refunds		Due date: 11/04/2021 Make a payment	
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34411	INVOICE	11/04/2019 05:59:59 +00:00		LAST PAYMENT	
3412	INVOICE	12/04/2019 06:59:59 +00:00		\$-165.31	eoie
34413	INVOICE	01/04/2020 06:59:59 +00:00		Date: 12/29/2020	Noe
04414	INVOICE	02/04/2020 06:59:59 +00:00			nice
17834	PAYMENT	03/03/2020 00:56:37 +00:00	Check	AUTO PAYMENT No payment method defined	
17868	PAYMENT	03/03/2020 00:56:39 +00:00	Check	Manage auto-payment	
18019	PAYMENT	03/03/2020 00:56:44 +00:00	Check		
18153	PAYMENT	03/03/2020 00:56:49 +00:00	Check	Transaction History	
18181	PAYMENT	03/03/2020 00:56:50 +00:00	Check	All Transaction Type  Transaction Type P	
18351	PAYMENT	03/03/2020 00:56:55 +00:00	Check	504411 INVOICE 11/04/2019 \$327.94	82
1 2 3 4 5	5 7 >			504412 INVOICE 12/04/2019 \$414.57	s: page
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				504114 INVOICE 02/04/2020 \$333.05 00.50/99 +00.00	_
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	Credit Ca	ard () Direct E	Debit		
Credit Card	New Credit Card 🔻				
Credit Card Number					
Expiration Date	MM	/ YYYY	cvc	000	
Full Name					
Address					
Address Suburb					
		•	Postal Code		
Suburb		•	Postal Code		
Suburb		•	Postal Code		

### **Make Payments**

Give customers easy access to make credit card or ACH payments:

- One-time payments
- Enroll (or unenroll) in autopay
- Payments are visible to agent in real time

Integrate with preferred payment gateway

## Benefits for you and your customers

Pre-integrated payment gateways provides a quick and efficient way to add payments to your e-commerce sites



#### Free up resources

Let customers handle tasks online and reduce calls to your call center



#### Customize

Design the layout to support your business requirements and to reflect the look and feel of your company



## Localize

Present in local language in accordance with regional preferences

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#### Secure

Manage access to the portal and display specific data through granular role-based settings to provide the security you require

# A Single Solution for Secure Customer Portal

Providing online visibility and control for B2B customers delivers significant rewards—when done right. A scalable self-service model requires more than just offering online payments; it demands a seamless experience for configuring and purchasing services, whether they involve one-time charges, recurring subscriptions, or usage-based pricing. Customers also need the ability to set up payment methods and automate payments throughout the lifecycle of their agreement.

BillingPlatform's Customer Portal provides a secure, customizable solution that empowers customers to take action anytime through a fully branded interface. As part of a complete revenue management strategy, it offers benefits for both businesses and customers, including:

- ✓ 24/7 account access View usage, download statements, track past payments, pay bills and manage payment methods
- Seamless payment options Make one-time payments or enroll in autopay with ease
- Lower operational costs Reduce the expense of payment processing and reconciliation
- Fewer unpaid invoices Minimize collection efforts with automated payments and customer-driven billing management
- Branded, user-friendly experience Customize the interface to align with your brand and customer needs



As the industry leading cloud-based billing and revenue management solution, BillingPlatform provides full lifecycle support of the monetization process - from data management, product setup, quoting, billing and invoicing, revenue recognition, through payment and collections – all on a secure, next-generation cloud platform. The unparalleled flexibility of the platform puts enterprises in control of how they differentiate in the market, maximize profitability, reduce operational costs and improve the customer experience.

