

BillingPlatform Customer Portal

Empower Customers with Self-Service Capabilities



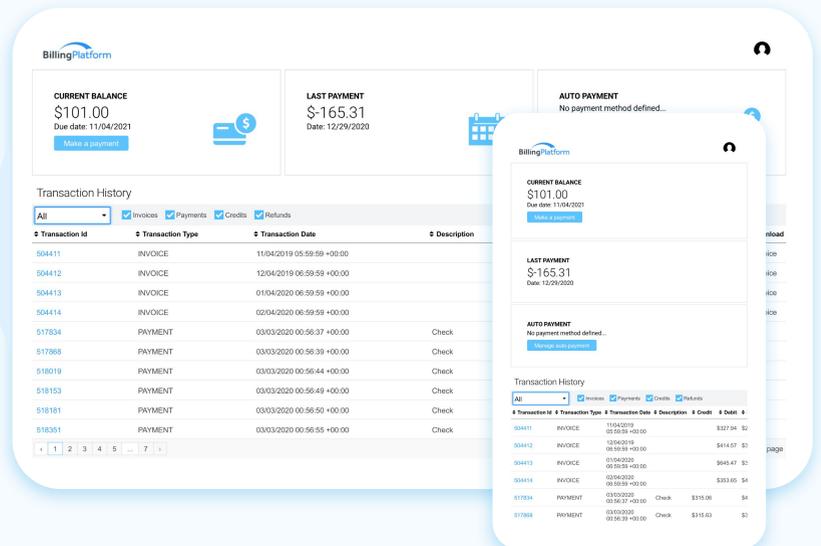
24/7 access from a computer, tablet or mobile device

BillingPlatform's self-service customer portal empowers B2B customers with a seamless, convenient way to manage payments. Customers can make payments, securely store information, and update payment preferences—all in one easily accessible online portal.

Manage Accounts

Give customers on-line & real-time access to:

- ✓ Account information
- ✓ Invoices
- ✓ Past payments
- ✓ Credits
- ✓ Refunds
- ✓ Current balances
- ✓ Update billing information
- ✓ Update payment method



Payment Details

Credit Card Direct Debit

Credit Card

Credit Card Number

Expiration Date / CVC

Full Name

Address

Suburb

State Postal Code

Email

Make Payments

- ✓ Give customers easy access to make credit card or ACH payments:
 - One-time payments
 - Enroll (or unenroll) in autopay
 - Payments are visible to agent in real time
- ✓ Integrate with preferred payment gateway

Benefits for you and your customers

Pre-integrated payment gateways provides a quick and efficient way to add payments to your e-commerce sites



Free up resources

Let customers handle tasks online and reduce calls to your call center



Customize

Design the layout to support your business requirements and to reflect the look and feel of your company



Localize

Present in local language in accordance with regional preferences



Secure

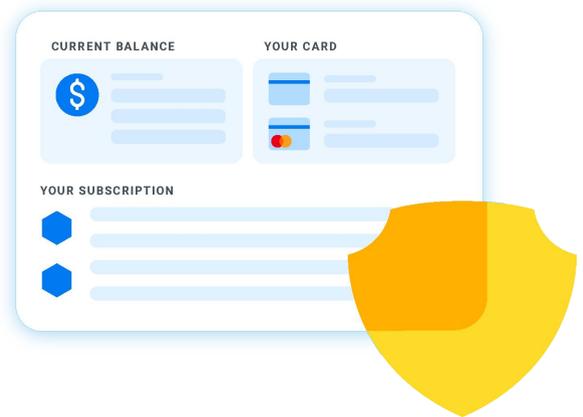
Manage access to the portal and display specific data through granular role-based settings to provide the security you require

A Single Solution for Secure Customer Portal

Providing online visibility and control for B2B customers delivers significant rewards—when done right. A scalable self-service model requires more than just offering online payments; it demands a seamless experience for configuring and purchasing services, whether they involve one-time charges, recurring subscriptions, or usage-based pricing. Customers also need the ability to set up payment methods and automate payments throughout the lifecycle of their agreement.

BillingPlatform's Customer Portal provides a secure, customizable solution that empowers customers to take action anytime through a fully branded interface. As part of a complete revenue management strategy, it offers benefits for both businesses and customers, including:

- ✓ **24/7 account access** – View usage, download statements, track past payments, pay bills and manage payment methods
- ✓ **Seamless payment options** – Make one-time payments or enroll in autopay with ease
- ✓ **Lower operational costs** – Reduce the expense of payment processing and reconciliation
- ✓ **Fewer unpaid invoices** – Minimize collection efforts with automated payments and customer-driven billing management
- ✓ **Branded, user-friendly experience** – Customize the interface to align with your brand and customer needs



As the industry leading cloud-based billing and revenue management solution, BillingPlatform provides full lifecycle support of the monetization process – from data management, product setup, quoting, billing and invoicing, revenue recognition, through payment and collections – all on a secure, next-generation cloud platform. The unparalleled flexibility of the platform puts enterprises in control of how they differentiate in the market, maximize profitability, reduce operational costs and improve the customer experience.